



Personal Safety During Congress 2019 at UBC

May 2019

The University of British Columbia (UBC) will operate under the principles expressed in the [Congress Code of Conduct](#) prepared by the Federation for the Humanities and Social Sciences. We are committed to creating a safe and respectful environment for Congress 2019. To the extent possible, we have considered the physical environment, the structure and timing of events, and general attendee well-being to be both responsible and accountable to the Congress community.

In case of an incident during Congress

When to call 911:

911 is for police, fire, or medical emergencies when immediate action is required.

Urgent Care and Medical Issues

- **Emergency:** call **911**.
- **Once a call to 911 for medical care is made you should:**
 1. Call UBC Campus Security Communications Operations Centre 24/7 at (604) 822-2222 and inform them of the call to **911**
 2. Call Congress First Aid at 604-82x-xxxx. This service is available from 7:00 AM to 8:00 PM from May 31 to June 7, 2019.
- **Congress First Aid Room:** Located in the Life Building, room 1502, 604-827-2280. First Aid responders will be dispatched
- **UBC Urgent Care Hospital:** Open from 8 am to 10 pm, 2211 Wesbrook Mall, Vancouver
- **Vancouver General Hospital Emergency:** Open 24 hours, 899 W 12th Ave, Vancouver
- **HealthLink BC (24-hour):** Call 811 or 711 (for the hearing-impaired)
- **Closest Walk-in Clinics:** University Village Medical & Dental, 228-Allison Road, (604) 222-2273 (ext. 2) and 5933 Birney Ave, (604) 222-2273 (ext. 1)

Safety and Urgent Issues

- **Emergency:** call **911**
- Call **911** in the event of an emergency, for fire, ambulance and police assistance, and then notify UBC Campus Security. If you see suspicious activities or require assistance, call UBC Campus Security 24/7 Communications Operations Centre 24/7 at (604) 822-2222.
- **Campus Security:** Call Campus Security for all incidents without a physical threat (604) 822-2222
- **Non-Urgent (Royal Canadian Mounted Police—RCMP on campus):** call (604) 224-1322
- **Blue Phones:** There are 80 blue phones on campus that will connect you directly with Campus Security





Sexual Harassment or Sexual Violence

- **SVPRO: Sexual Violence Prevention and Response Centre** (Open Mon to Fri 8:30am - 4:30 pm)
SVPRO can help you find a safe place to stay or go with you to the hospital or police
6363 Agronomy Road, Rm 4071, gethelp@svpro.ubc.ca
Call 604-822-1588 to talk and to help you explore your options.
www.svpro.ubc.ca
- **SASC: The AMS Sexual Assault Support Centre** (Open every day, 8 am to 10 pm)
SASC provides support services to all genders who have experienced sexual harassment or violence.
SASC offers crisis and emotional support, and can accompany you to the police and the Sexual Assault Service at UBC Urgent Care
Nest Building 3127 (6133 University Blvd), 604-827-5180, SASC@ams.ubc.ca, www.amssasc.ca
- **Sexual Assault Service at UBC Urgent Care Centre** at Koerner Pavilion, 2211 Wesbrook Mall
Open 7 days a week from 8 am to 10 pm. Note that all services are free and confidential and no provincial health card is needed.

To report criminal activity: For matters of public and personal safety, to report criminal activity, please contact UBC Campus Security at 604-822-2222 who will then report incidents to the Royal Canadian Mounted Police (RCMP). For additional information on UBC campus security go to <https://security.ubc.ca/>.

Harassment and threats: Any harassment, threat of harassment or other violation of the Congress Code of Conduct is to be made to the Federation of the Humanities and Social Sciences, who will triage and handle the matter internally and confidentially. The Federation is able to refer these matters to local police if required. To report a harassment incident to the Federation email congress@ideas-idees.ca.

UBC Personal Safety Services available to Congress attendees

Blue Phones

There are 80 blue phones on campus that will connect you directly with Campus Security. Blue Phones can be found across campus and are available 24/7. If you see a crime being committed, need immediate assistance or directions, you are encouraged to use the Blue Phones. Push the button once and you will be connected to the Campus Security dispatcher. For emergency situations, dial 911 directly if you have a phone available. Consult [the congress map](#) for blue phone locations.

When to use a Blue Phone

If there's an emergency, dial 911 immediately. Blue Phones have been installed for safety. All campus users are encouraged to activate a Blue Phone if you need help including:

- A crime is in progress or witnessed
- you are being harassed or feel threatened
- If you are ill or require medical attention
- If you require assistance or directions





AMS Safewalk

Safewalk is a free service provided by the AMS which will send a co-ed pair of walkers to accompany you to any location on campus between 21:00-02:00. Safewalk works closely with Campus Security and the RCMP to keep your safety a number one priority.

For a walk:

- Call 604-822-5355
- Use a UBC Blue Phone and ask for Safewalk
- Approach any Safewalk Team (look for red Safewalk jackets)
- Drop by the SafeWalk office (NEST 1314 – main floor); every day 8:00 PM to 2:00 AM

Trust your instincts. If you feel in danger, or witness suspicious activity, call 911 immediately.

In case of an earthquake

In the event of an Earthquake: DROP, COVER and HOLD ON

What to do during an earthquake if you are indoors or in a classroom?

During the shaking

- If you are inside a building, move no more than a few steps, then DROP, COVER and HOLD ON:
- **DROP** to the ground (before the earthquake drops you!),
- Take **COVER** by getting under a sturdy desk or table, and
- **HOLD ON** to it until the shaking stops.
- If you can't get under something strong, or if you are in a hallway, crouch against an interior wall and protect your head and neck with your arms. Stay indoors till the shaking stops and you are sure it is safe to exit. In most buildings in British Columbia, you are safer if you stay where you are until the shaking stops

After the shaking stops

- Count to 60 to allow debris to finish falling after the shaking stops.
- Assess your immediate surroundings for dangers.
- Proceed to evacuation route cautiously and in an orderly fashion.
- If you are in immediate danger, evacuate quickly.
- If you are able to remain inside, assess the evacuation route and muster area for potential risks (e.g., falling debris, exposed electrical wires, etc.) before proceeding out of the building.
- Upon exiting the building, proceed directly to the designated assembly area.
- Proceed to the designated Area of Refuge if you have difficulty negotiating the stairs or if you need assistance in evacuating.
- If an aftershock occurs during evacuation and you are still inside the building, repeat DROP, COVER, and HOLD ON procedure before resuming evacuation.





What to do during an earthquake if you are outdoors?

During the shaking

- If you are outdoors when the shaking starts, you should find a clear spot away from buildings, trees, streetlights, and power lines, then DROP, COVER and HOLD ON
- DROP to the ground (before the earthquake drops you!),
- if possible COVER your head from falling debris, and
- HOLD ON until the shaking stops.

After the shaking stops

- Count to 60 to allow debris to finish falling after the shaking stops.
- Assess your immediate surroundings for dangers (e.g. fallen wires).
- Proceed directly to a safe location.

What to do during an earthquake if you are in transit?

- In a car – Pull over to a clear location, stop and stay there with your seat belt fastened until the shaking stops. Once the shaking stops, proceed with caution and avoid bridges or ramps that might have been damaged.
- On a bus – stay in your seat until the bus stops. Sit in a crouched position and protect your head from falling debris.

What to do during an earthquake if you use a wheelchair?

- If you are able, follow DROP, COVER and HOLD ON procedure, seek shelter under a sturdy table or desk.
- Try to get into an inside corner of the room (or an open area if you are outside)
- Stay away from outer walls, windows and hanging objects.
- Lock the wheels of your chair and cover your head with your arms.
- If available use a blanket or pillow to shield your face from falling debris/glass
- If you have other mobility concerns, arrange your usual seating areas away from windows so you can stay seated. Use seat cushions or pillows to shield yourself from falling debris and broken glass
- When the shaking stops move to refuge areas if available in your building or find a safe location to shelter-in-place until assistance arrives

